Good Afternoon Mr E

Hey rick

I just wanted to have a quick skype chat to make sure that what I the application that I am designing for you meets the companies requirement.

Yep that sounds good, I am interested in see what you have in store.

Well I have a feeling you will be pleased with the progress. Just checking you can see my screen right now?

Yep I can see everything.

Awesome lets get started then. The screen you are currently looking at is the Home or / Main screen. This is the first area of the application that will be opened up once it is run. As you can see it has a list of buttons, each of the first 5 buttons will take you to a different table and from there you will be able to edit various areas of the databse from there. You will also notice the tutorial and about buttons down below. The tutorial will bring up a youtube video inside the program which will explain how to use the program for your staff. Just checking that the machine the program is being run on will have a broadband internet connection?

Yes the machine is actually connected to the NBN.

Ok well in the future if this is not the case I can add the video to be viewed offline. The about section will just contain some information about the application, who owns it and the company information.

Sounds good. Can you show me what happens when you clikc the Customers button?

I sure can, I actually have most the tables fully functional so I can show you the ADD update delete and search features aswell.

Awesome lets see it.

Ok so as you can see the first thing that happens when the Customers button is clicked is it takes you to a new form and displays the current customers table from the database. Alos down the bottom is where all the buttons ADD, Delete, Update and Search can be found.

Wow that looks great.

Yeh it is a simple deisgn but very simple. Ok so when we click on the Add Customer button a new page comes up with all the required fields that are needed to be filled in. If the user trys ti input invalid information into a field the program will recognise this and prompt the user to edit their entry before it will be saved to the database. Here I will show you this and then I will add someone to the database. <ADD PERSON> Ok now a screen saying would you like to add another customer will show up if I clicked this the customer would be added into the database nd the form would be cleared. If I click no the Add customer screen will close and we will be tken back to the main customers screen. As you can see the Customer I just added is displayed in the table now.

Awesome that looks really easy to use.

It sure is, here you can see I can delete the person we just made just by selecting them and clicking delete. If I try to delete a customer that has sales with the company I will get an error and that person will not be deleted. Here when you select a customer from the table and click update the Update customers window pops up with that customer information filled out in all fields. Here I will demonstrate what happens when I change a persons address. <Change address> And once you are ready to submit the changes simply hit the Update Customer button and this form will be closed and as you can see the customer now has the updated address.

Wow that was easy.

Yep anybody will be able to use this program which will cut down on training time. Now when we want to search we select what we want to search by, Lets say we want to search by state we select state then select a state from the drop down box and click search customer. As you can see all the Customers from the selected state are now displayed. To show the full list again we can just click show all customrs and hit the search button again and all customers will be displayed.

Well that all looks very good.

To close this form and get back to the mains screen just hit the X at the top. From here you can choose any of the other tables to go into and they all have exactly the same layout and are operated exactly the same.

Awesome I am happy with this solution however If I can just make one addition can you put an exit or close button on all forms. I don’t want my users getting confused if they should hit the X button or not.

Yes I can do this, that will not take anytime at all to achieve.

Well I am quite busy but thank for the quick demonstration, I feel like I actually know what I am getting for my money now. I will speak to you again when it is done.

Awesome well thanks for clarifying that requirement and if you have any other questions feel free to email me or give me a call. Have a good day.

You too goodbye.